

## **Telehealth Consent**

Some of your visits may be recommended as telehealth visits due to the social distancing measures brought on by COVID-19. Our recommendation to telehealth for our patients is based on the type of care you require and where you are in your healing process.

All telehealth visits are performed by staff that are trained and licensed as Occupational Therapists, Physical Therapists, or Occupational Therapy Assistants. These are the same therapists you would see in our clinics.

We use HIPAA compliant technology that allows both audio and visual modes of communication. We have taken measures to reduce privacy and security risks. We encourage you to perform your visits on a secure home network to minimize your privacy and security risk.

Providing care by teletherapy can at times have transmission interruptions due to insufficient bandwidth. If your visit has interruptions of this sort, we will attempt to reach you by phone to complete your visit, or we will reschedule you for another time. Neither you nor your insurance will be double-charged in the event your visit needs to be rescheduled mid-visit because of poor technology connection.

There are differences between traditional and telehealth care. Not being able to reach out and touch you does limit us however telehealth offers a valuable tool to check in and receive helpful information and assessment in your healing process while we are respecting the stay at home order in our region.

You have the right to stop or refuse treatment by telehealth. We may or may not be able to reschedule you for an in-clinic visit. If you have any questions or concerns about your telehealth visit please call 503-491-1666.